

Wolverine Plating Corporation

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Providing exceptional quality & service since 1956

April 2, 2020

Message to our Customers,

Wolverine Plating Corporation has continued to operate during these difficult and unprecedented times. However, the amount of work being sent to our facility has been significantly reduced as a result of many states issuing executive orders imposing a temporary requirement to suspend activities that are not necessary to sustain or protect life, including Michigan Governor Gretchen Whitmer's Executive Order 2020-21. Wolverine Plating will remain operating to process only those parts considered critical under the Guidance and Michigan Governor's Executive Order.

Wolverine Plating has been monitoring the situation through the U.S. Center for Disease Control (CDC). In order to minimize the chance of being infected by, or spreading, COVID-19, Wolverine Plating has instituted the activities recommended by the CDC. To that end, we are limiting our production and shipping hours to include only the processing of these critical essential parts.

Effective immediately, Wolverine will be instituting the following work schedule: We will be operating two days per week, day shift only, on Tuesdays and Wednesdays. Shipping and Receiving will only be operating on those same days, from 7:00 am to 3:00 pm. We require 48 hour prior notification of planned drop off or pick up of parts. Notification should go to production@wolverineplating.com. We will continue to do everything possible to accommodate our customers' needs but cannot guarantee turnarounds similar to what would exist during normal operations. We will continue to do our best to schedule and process our customers' critical and essential jobs. Advance notification will be critical to this process.

As we operate on a reduced staffing level to comply with Michigan's order, we are working to mitigate any issues. However, we are unable to determine how long this event will continue and what effect it will have on our workforce, suppliers, and supply chain, resulting in a Force Majeure. We thought it prudent to inform you of what we are doing and of the potential for issues. We regret any inconvenience this could cause you due to these circumstances, which are beyond our control.

Thank you for your understanding, support, and patience during this difficult situation. We greatly appreciate your help as we work together to get through this crisis.

We would appreciate it if you could acknowledge that you have received this communication by replying to this email.

Please be safe and we wish everyone continued good health.

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